YouCanBookMe Accessibility Acknowledgement Statement – for COBE Advising Services

Background:
1. YouCanBookMe is an online scheduler for advising appointments.
2. There are many departments across campus using this application; in discussions with procurement it has been suggested that we do an open communication to campus asking those that are using the product to come to a meeting where we can acquaint them with the accessibility level and provide them with a similar accessibility acknowledgement statement and ask that they place on their web page.

How to use:
1. Place this statement plus any instructions on the web page where users will access YouCanBookMe. If including directions to instructions, it must be in a location that users can find before they begin using the YouCanBookMe application.
2. Megan Choate, COBE, is the contact for this project.

Accessibility Statement:
March, 2018

Boise State University acknowledges that the current version of YouCanBookMe is not accessible as of March, 2018. Boise State continues to work with the vendor to remediate the level of accessibility for their product, YouCanBookMe.

As an accommodation, a user can request assistance directly by calling COBE Advising Services at (208) 426-3859. If using a screen reader accessible technology to book an advising appointment online, please note the following:

Selecting Your Appointment with a Specific Advisor
When selecting a specific advisor, the screen displays a picture of the advisor, the advisor’s name linked, and a “select” button. The screen reader will list all three of these as links; select any of the three (picture, advisor name, or “select” button) to be directed to that advisor’s calendar.

Available Appointment Times
When selecting an appointment time, the screen reader does not clearly specify available vs. unavailable appointment times. For available times the screen reader will say “…link….”

Confirming Your Appointment
Most actions will not be immediately confirmed while using the screen reader. However, once the form has been submitted, a confirmation via e-mail will be sent to confirm date, time, location, and advisor, if a specific individual is chosen.
Redundant Titles
Some of the titles may be redundant as the heading stays the same and will be read with the start of each new page while using the screen reader.

For Assistance Please Call
For assistance scheduling an appointment or questions, please call COBE Advising Services at (208) 426-3859.